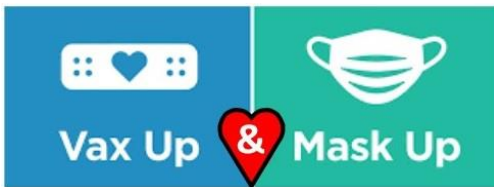


SJS COVID-19 Mitigation Policies

Updated 08-23-2021

The coronavirus pandemic and subsequent mitigation efforts continue to change our world and will greatly alter the experience of public assembly, in every form, for the foreseeable future. The Saint Joseph Symphony (SJS) is dedicated to making responsible decisions and to implement a set of policies that will keep staff, artists, crews and the general public safe. While there is no “zero risk,” we will do everything we reasonably can to ensure a safe and enjoyable experience for all who participate in and support our programs.

We are committed to follow the guidelines and best-practices set out by health experts at every level. We accept that even our most careful planning may be disrupted at any time based on circumstances beyond our control and the resulting changes in policies and guidance. We care about our community and will do all that we can for as long as it takes to keep us all safe. We continue to seek out innovative and creative ways to offer live music experiences. We appreciate your understanding and your cooperation.



Our practice and our best advice to anyone we care about is simple: **get your COVID-19 vaccination and wear a mask.** We ask you to stay home if you are feeling unwell or experiencing any of these possible COVID-19 symptoms:

Fever or chills

Cough

Shortness of breath or difficulty breathing

Fatigue

Muscle or body aches

Headache

New loss of taste or smell

Sore throat

Congestion or runny nose

Nausea or vomiting

Diarrhea



Enhanced Sanitation | Sanitizer Stations

The Symphony will ensure a clean and disinfected indoor environment for live concerts. Hand sanitizer will be readily available with prompts to maintain social-distancing and hand-washing. Anti-bacterial wipes will be located in each restroom. We will post a printed reminder for anyone using the restroom to wash

their hands, then use the wipes to clean every touched surface, including the door knob to open the door, then dispose of the wipe upon exit.



Covid-19 Face Covering Policies

All SJS employees, players and volunteers are required to wear face coverings indoors for the duration of events. Masks are to be properly worn, covering both nose and mouth. Due to the current rise in local cases and the added virulence and transmissibility of COVID-19 variants (such as Delta and Lambda), ticket holders must wear a face covering whenever inside the venue for a performance. All players and music director are required to wear a face covering. Musicians who are unable to play while wearing a mask may remove the face covering, but only when actively playing. Brass instruments will be fitted with appropriate covers to slow aerosolization. Distancing and acoustic shields will be utilized when appropriate to keep players safe and comfortable. Paper masks will be available for anyone arriving without a mask.



Contact Tracing Protocols

The Symphony ticketing system provides complete patron information, including reserved seat number, address, phone number and email to comply with proper contact-tracing protocols. Please purchase your ticket in advance to avoid standing in line at the box office.



Opportunity for Contact-less Public Experience

To the best of our ability, SJS offers the opportunity to enjoy the symphony with a contact-less experience. We will utilize guest lists, limited printed and online programs and projected sponsorship acknowledgement. Our door staff will open the main entrance doors for patrons to enter and exit. We encourage tickets purchased online. There will be limited box-office sales at the time of the performance.



Social Distancing Policies

SJS has implemented crowd-control measures to allow for responsible safe distancing. These include staggered entry times to keep the lobby clear, no intermission and controlled end-of-show dismissals. If you have reserved seats, but observe that there are available seats allowing safe distancing from other patrons, feel free to move. If reserved seating is not available, patrons will be reminded to keep six feet of distance between themselves and other attendees.



Reduced Venue Capacities

SJS has limited the availability of select rows in the theater to promote safe distancing. Program length is limited to approximately one hour with no intermission. Attendees are encouraged to remain in their seats until dismissed at the conclusion of the concert.



Increased Preparedness Training for SJS Staff, and Volunteers

SJS staff and volunteers have received enhanced Covid-19 mitigation training focusing on best practices in social distancing, sanitation and hygiene, transacting with the public, and effective communications.



The Saint Joseph Symphony is a certified, Missouri ArtSafe presenter.