



## Missouri **ArtSafe** Certification

Create Safely | Present Safely | Attend Safely

# SJS COVID-19 Mitigation Policies

The coronavirus pandemic and subsequent mitigation efforts have changed our world forever and will greatly alter the experience of public assembly, in every form, for the foreseeable future. The Saint Joseph Symphony (SJS) is dedicated to making responsible decisions and to implement a set of policies that will keep staff, artists, crews and the general public safe. While there is no “zero risk,” we will do everything we reasonably can to ensure a safe and enjoyable experience for all who participate in and support our programs.

We are committed to follow the guidelines and best-practices set out by health experts and elected officials on every level. We accept that even our most careful planning may be disrupted at any time based on circumstances beyond our control and the resulting changes in policies and guidance. We care about our community and will do all that we can for as long as it takes to keep us all safe. We continue to seek out innovative and creative ways to offer live music experiences. We appreciate your understanding and your cooperation.



### **Enhanced Sanitation | Sanitizer Stations**

The Symphony will ensure a clean and disinfected indoor environment for live concerts, with special attention to points of entry and high-touch areas such as doorknobs, arm rests and handrails. Hand sanitizer will be readily available with prompts to maintain social-distancing and handwashing. Anti-bacterial wipes will be located in each restroom. We will post a printed reminder for anyone using the restroom to wash their hands, then use the wipes to clean every touched surface, including the door knob to open the door, then dispose of the wipe upon exit.



### **Covid-19 Face Covering Policies**

All SJS employees, players and volunteers are required to wear face coverings, to be properly worn covering both nose and mouth. Strings and percussion players will be expected to wear a mask while playing. Only those playing winds or brass will perform without a mask. Face coverings are required for guests (above the age of 2 years). Paper masks will be available for anyone arriving without a mask.



### **Temperature Checks | Health Screenings**

Temperature checks are required for all staff, players and volunteers upon arrival. They are required to remain home if they do not feel well or have experienced any of the following: shortness of breath/difficulty breathing, fatigue, muscle or body aches, headache, new loss of taste or smell, sore throat, congestion or runny nose, nausea or vomiting, diarrhea.

People with any of these symptoms or with a temperature measuring more than 99 degrees Fahrenheit will be sent home.



### **Contact Tracing Protocols**

The Symphony ticketing system provides complete patron information, including reserved seat number, address, phone number and email to comply with proper contact-tracing protocols. All tickets are to be purchased in advance, online.



### **Opportunity for Contact-less Public Experience**

To the best of our ability, SJS offers the opportunity to enjoy the symphony with a contact-less experience. We will utilize guest lists, online programs and projected print and sponsorship acknowledgement. Our door staff will open the main entrance doors for patrons to enter and exit. All tickets will be purchased online. There will be no box-office sales at the time of the performance.



### **Social Distancing Policies**

SJS has implemented crowd-control measures to allow for responsible social distancing. These include staggered entry times to keep the lobby clear, no intermission and controlled end-of-show dismissals. If reserved seating is not available, patrons will be reminded to keep six feet of distance between themselves and other attendees.



### **Reduced Venue Capacities**

SJS operates at a reduced capacity in the performance venue, both on-stage and off. When in the Missouri Theater, this means up to 26 players (strings only) and up to 15 players (mixed ensembles). Only 230 seats will be available for the audience in the Missouri Theater. Tickets will be available for purchase online only and spaced with three seats between in groups of 2 – 3 with every other row left empty. Program length will be limited to approximately one hour with no intermission. Attendees are encouraged to remain in their seats until dismissed at the conclusion of the concert.



### **Increased Preparedness Training for SJS Staff, and Volunteers**

SJS staff and volunteers have received enhanced Covid-19 mitigation training focusing on best practices in social distancing, sanitation and hygiene, transacting with the public, and effective communications.